

## **OREGON STATEWIDE SNAPSHOT**

**December 28, 2018** 

Q Corp dba QualisHealthInsight, formerly known as Q Corp, continually tracks Oregon performance on a number of quality and resource use metrics. The table on the following page provides a snapshot of Oregon's overall primary care clinic performance. The table shows Oregon's score for each measure compared to local and national benchmarks. It also includes information on the three year trend for each measure.

For the local benchmark, QualisHealthInsight calculates the Oregon Achievable Benchmark of Care (ABC), labeled Oregon's Best Benchmark. This benchmark provides a method to identify performance levels already being achieved by "best-in-class" primary care clinics within Oregon. "Best-in-class" Oregon clinic scores are calculated using the paired mean rate of the highest performing clinics providing care to at least 10 percent of the patient population.

The national benchmarks come from National Committee for Quality Assurance (NCQA) HEDIS® (Healthcare Effectiveness Data and Information Set). For each measure, the national mean and 90th percentile were calculated by weighting the 2018 HEDIS® benchmarks for each line of business based on the proportion of each population (Commercial, Medicaid and Medicare).

For more information on the measure calculations, please refer to the Technical Appendix that can be found with the following link: <a href="http://q-corp.org/reports/technical-appendix">http://q-corp.org/reports/technical-appendix</a>

| Measure  | Oregon<br>Average | Oregon's Best<br>Benchmark | Combined HEDIS  National  90th Percentile* | 3-Year Trend for Oregon Average |
|--|-------------------|----------------------------|--|---------------------------------|
| Women's Screenings   |                   |                            |  | ■ 2015 ■ 2016 ■ 2017            |
| Breast Cancer Screening ‡  | 63.7%             | 87.0%                      | 77.8%                                      | 64.6%<br>63.7%                  |
| Cervical Cancer Screening  | 57.6%             | 80.0%                      | 74.7%                                      | 61.9%<br>57.4%<br>57.6%         |
| Chlamydia Screening  | 45.0%             | 60.0%                      | 63.6%                                      | 40.3%<br>42.2%<br>45.0%         |
| Adult Quality Measures   |                   |                            |  | ■2015 ■2016 ■2017               |
| Antidepressant Medication Management (Short Term)                        | 53.9%             | 89.0%                      | 71.0%                                      | 57.0%<br>55.2%<br>53.9%         |
| Antidepressant Medication Management (Long Term)                         | 41.3%             | 80.0%                      | 57.5%                                      | 37.6%<br>36.0%<br>41.3%         |
| Admissions for Ambulatory Sensitive Conditions - Overall per 100,000 † ‡ | 1,024.1           | N/A                        | N/A  | 705.3<br>626.7<br>577.3         |
| Admissions for Ambulatory Sensitive Conditions - Acute per 100,000 † ‡   | 318.8             | N/A                        | N/A  | 318.8<br>382.4<br>360.7         |
| Admissions for Ambulatory Sensitive Conditions - Chronic per 100,000 † ‡ | 705.3             | N/A                        | N/A  | 1,024.1<br>1,009.0<br>938.0     |

|   | Measure   | Oregon<br>Average | Oregon's Best<br>Benchmark | Combined HEDIS<br>National<br>90th Percentile* | 3-Year Trend for Oregon Average |
|---|---|-------------------|----------------------------|--|---------------------------------|
| F | Pediatric Quality Measures                                    |                   |                            |  | ■ 2015 ■ 2016 ■ 2017            |
|   | Well-Child Visits in the First 15 Months of Life, Six or More | 61.8%             | 81.0%                      | 77.6%  | 58.3%<br>56.3%<br>61.8%         |
|   | Well-Child Visits in the 3rd, 4th, 5th and 6th Years of Life  | 65.6%             | 87.0%                      | 83.7%  | 61.5%<br>62.8%<br>65.6%         |
|   | Adolescent Well-Care Visits (age 12-21)                       | 40.1%             | 64.0%                      | 64.0%  | 32.3%<br>36.1%<br>40.1%         |
|   | Developmental Screenings in 1st, 2nd and 3rd Year of Life     | 62.3%             | 88.0%                      | N/A  | 51.4%<br>58.6%<br>62.3%         |

| Measure   | Oregon<br>Average | Oregon's Best<br>Benchmark | Combined HEDIS<br>National<br>90th Percentile* | 3-Year Tre              | nd for Ore           | gon Average                |
|---|-------------------|----------------------------|--|-------------------------|----------------------|----------------------------|
| Use of Services   |                   |                            |  | ■ 2015                  | ■ 2016               | ■ 2017                     |
| 30-Day All-Cause Readmissions, Unadjusted†‡                           | 9.8%              | 4.0%                       | N/A  | 8.6%<br>9.3%<br>9.8%    |                      |                            |
| Potentially Avoidable Emergency Department Visits, Percentage † ‡     | 10.8%             | N/A                        | N/A  | 11.3%<br>11.3%<br>10.8% |                      |                            |
| Potentially Avoidable Emergency Department Visits, Rate per 1,000 † ‡ | 36.7              | N/A                        | N/A  |                         | 40.9<br>40.9<br>36.7 |                            |
| Generic Prescription Fills, Antihypertensives                         | 99.2%             | 100.0%                     | N/A  |                         |                      | 98.3%<br>98.6%<br>99.2%    |
| Generic Prescriptions Fills, SSRIs                                    | 99.0%             | 100.0%                     | N/A  |                         |                      | 98.6%<br>98.6%<br>99.0%    |
| Generic Prescriptions Fills, Statins                                  | 99.2%             | 100.0%                     | N/A  |                         |                      | 94.7%<br>96.7%<br>99.2%    |
| Emergency Department Visits per 1,000 † ‡                             | 328.6             | N/A                        | 322.9  | 351.4<br>350.7<br>328.6 |                      |                            |
| Outpatient Visits per 1,000 ‡   | 4,068.8           | N/A                        | N/A  |                         |                      | 4202.4<br>4173.4<br>4068.8 |

| Measure   | Oregon<br>Average | Oregon's Best<br>Benchmark | Combined HEDIS  National  90th Percentile* | 3-Year Trend for Oregon Average |
|---|-------------------|----------------------------|--|---------------------------------|
| Appropriate Care  |                   |                            |  | ■ 2015 ■ 2016 ■ 2017            |
| Appropriate Low Back Pain Imaging (age 18-50)                       | 82.7%             | 92.0%                      | 81.4%                                      | 83.6%<br>81.9%<br>82.7%         |
| Appropriate Testing for Children with Pharyngitis (age 2-18)        | 84.1%             | 97.0%                      | 87.9%                                      | 76.6%<br>79.9%<br>84.1%         |
| Appropriate Treatment for Children With Upper Respiratory Infection | 98.4%             | 99.0%                      | 96.0%                                      | 96.6%<br>98.4%                  |
| Avoidance of Antibiotic Treatment in Adults With Acute Bronchitis   | 44.6%             | 63.0%                      | 37.0%                                      | 38.6%<br>44.6%                  |

<sup>\*</sup> Benchmarks use a weighted formula based on the proportion of Q Corp/HealthInsight Commercial, Medicaid and Medicare members for each measure

<sup>†</sup> Lower scores indicate higher quality

<sup>‡</sup> Measure includes Medicare Fee-For-Service data