



## Patient & Family Advisors

Providence Medical Group values your point of view and wants to work with you.

In order to make sure we are doing our job the best we can, we are inviting patients like you to become Patient & Family Advisors.

### What are Patient & Family Advisors?

Patient & Family Advisors work with Providence Medical Group (PMG) to share their insights, thoughts, and opinions about what works well and what needs improvement. Advisors can be PMG patients or family members of PMG patients. They give us fresh insights on what it's like to receive services from our healthcare system. Patient & Family Advisors can bring not only their own ideas and thoughts, but they also talk with other people they know and bring their ideas and thoughts as well. Advisors represent the patient and family voice, and together with doctors, administrators and staff help to improve the health care experience.

### What does a Patient & Family Advisor Do?

Opportunities include one or more of the following:

<b>Patient &amp; Family Advisory Council member:</b> Meet monthly with other patients and leadership to discuss important programs and policies in our clinics.
<b>Patient Education Reviewer:</b> Work with our Patient Education team to help review materials and programs.
<b>Story Sharing:</b> Share your health care experiences with care providers and other patients.
<b>Short Term Projects:</b> Be a partner in projects working to make improvements in specific provider and clinic services.
<b>Participate on Committees:</b> Bring the patient and family perspective to committee meetings with leadership and staff.
<b>On-line Advisor:</b> Be available by email to respond to questions that ask about what is important to you on a particular topic.
<b>New Employee Orientation Trainer:</b> Assist in presenting to new employees on Patient and Family Centered Care.

### How can I Participate?

Complete the application and send it back as soon as possible, using the return envelope enclosed. Once your application is received, we will contact you and set up a time to meet in person. We are eager to get to know you and learn from your health care experiences.