

PATIENT/FAMILY ADVISOR INTERVIEW

Tell me a little about yourself-

Can you tell me about a care experience at PHMG that worked very well? What about it was especially important or meaningful?

Can you share an experience that didn't work so well? What could we have done to improve the experience?

Given the opportunities for involvement; you indicated an interest in _____

Can you help me understand why this activity?

What experience have you had working in groups working toward solving a problem?

Are there barriers such as transportation, timing of meetings, language or illness that need to be accommodated to allow your participation?

Staff Recommendation/Action: