

Oregon Medical Group

Patient/Family Advisory Council Interview Questions

Name _____ Date of Interview _____

Give us a snap shot of your medical experiences at OMG (usually seen by PCP/specialist, frequency of visits, etc.).

What are some specific things that health care professionals did or said that was most helpful to you and your family?

What are some specific things that you or your family would like health care professionals to do *differently* in order to be more helpful?

If you had a magic wand and could change and improve health care for you and your family, what changes would you want to make?

If you have served as an advisor, been an active volunteer committee member, or done public speaking for other programs or organizations, please briefly describe this experience:

What interests you about becoming a Family Advisor?

**Would you be interested in presenting your medical experiences to staff?
Yes/No**

Tell us about your interests, skills and talents.

Would you be able to commit to at least a year-long term on the council, meeting at least once a month for about 1.5-2 hours per meeting?

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Would you be interested in working on a variety of different projects and/or discussing issues that others may bring to the council?

Tell us about a time when you've been in a group situation and someone had a different opinion than you.

-Was there anything you did that was helpful?

Please share with us strengths you have that would be useful in working with a group.

Prospective Patient and Family Advisor Qualities

- Share insights and experiences in productive ways
- Listens well
- Collaborates on solutions
- Sees beyond his/her own care experience
- Has passion for improving the health care experience for all
- Respects diversity and differing opinions