



Dear CareOregon's newest Member Advisory Council (MAC) member,

Welcome to the team! We are so glad you have decided to join other CareOregon members in representing your community, to directly inform the service you receive from CareOregon and to influence the type of care and services your entire community will benefit from.

As part of the MAC, your voice will be heard throughout CareOregon. You will meet once a month with the other members of the council to discuss issues related to delivery of and access to care for CareOregon members, as well as targeting specific issues that only you as a member can provide feedback on. This is an opportunity for you to speak from your individual and diverse perspective, but also to represent other members and their needs and wants. Your perspective, along with the others on the council and CareOregon staff, will have direct impact on changes and improvements that have the potential to help all Care Oregon members thrive.

This notebook is a tool for you to learn more about the history and purpose of MAC, the projects they have been working on, educational materials on past trainings, importance of confidentiality, your role on the council, and other important documents that will assist you as you transition onto the council!

We thank you for this important commitment you have made to Care Oregon and your community. We hope you will enjoy being an important leader and member of this team!

Sincerely,

The Care Oregon MAC and Staff

