

Transitions in Care Long Term Care Facility Survey

September 2011

Survey Parameters

- 14 questions created by multi-disciplinary team
- Survey administered by phone interview (courtesy of Frances Hanckel, Steering Committee member)
- N=5 unique responses
- Sample includes SNF units, daycare units, Alzheimer care units, extended care units



#1: When you admit a patient from a hospital, is the information you receive adequate to initiate and maintain care?





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#2: Is there information not usually sent that would be extremely helpful in the provision of care?





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#3: Do you receive a prompt discharge summary from the hospital?





#4: Is there someone at the discharging hospital you can contact if you have questions?





#5: What is the most challenging or frustrating issue you face when a patient is discharged to your facility from a hospital?





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#6: Do you receive contact information for the patient's PCP or specialist upon admission?





#7: Do you have a hospitalist or SNF-ist on staff that sees some or all of your patients?





#8/9: Who in your organization tracks when one of your patients is readmitted to the hospital?



0% 20% 40% 60% 80% 100%



#10: Do you have a standard process for re-evaluating a patient after readmission to your facility?





#12/13: Regarding your discharge planning process:





#14: What is the most difficult or frustrating issue when a patient is discharged from your facility to home?



C O R P O R A T I O N