



## Patient and Family Advisory Council Overview

We are currently working to recruit Patient & Family Advisors to bring the patient and family perspective into everything we do at Oregon Medical Group. We are seeking individuals that are willing to partner with us to improve the experience of care at OMG by sharing their ideas, feedback and participation.

Advisors will serve as a “voice” for patients and families of patients who receive care at Oregon Medical Group. Advisors will work side-by-side with clinicians and administrators to:

- Discuss needs and concerns
- Work with staff to make changes that affect patients and families
- Participate in the design of patient care areas
- Assist in the planning of new patient-related programs
- Serve as a resource on various issues, services and policies

As a patient or family advisor, you would be partnering with other patients and family members, health care providers and staff to raise issues, communicate patient and family concerns and help with problem solving, with the goal of improving our services. When patient and family volunteers work together with OMG staff, the health care experience can be improved for everyone. If you are looking for ways to draw on your personal experiences at OMG and contribute to the greater good by helping to improve the quality of care at Oregon Medical Group, this program will provide an excellent opportunity to help meet your needs and use your interests and talents.

There are a variety of opportunities for involvement. Please read through the ‘Frequently Asked Questions’ information, and fill out the attached interest form if you would like to be contacted by one of our staff.

If you have any additional questions, please contact Amy Woodcook at (541) 242-4415, or email at [patientadvisorq&a@oregonmed.net](mailto:patientadvisorq&a@oregonmed.net).